**Your civil rights under Title VI**

The Office of Transportation Delivery adheres to the Civil Rights Act of 1964 which states: “The Office of Transportation Delivery operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the OTD.”

**Making a complaint**

Any person, who believes he/she has been subjected to discrimination in the delivery of or access to public transportation services based on race, color, or national origin, may file a complaint with the Office of Transportation Delivery. Such complaint must be filed in writing with the Office of Transportation Delivery no later than 180 days after the alleged discrimination. For information on how to file a complaint, contact the Office of Transportation Deliver Title IV coordinator listed below.

**Mr. Charles Jackson, Title VI Coordinator**

**USDOT/FTA Programs Office of Transportation Delivery (OTO)**

**200 Mero Street, Third Floor**

**West Wing Frankfort, KY 40622**

**Phone: (502)564-7433**

**Fax: (502) 564-2058**

**Email: charles.jackson@ky.gov**

**Relay Service: TDD users: 1-800-648-6056**

**Voice users: 1-800-6486057**

Written complaints may also be filed with the U.S. Department of Transportation/Federal Transit Administration (FTA) no later than 180 days after the date of the of the alleged discrimination, at the following address: Office of Civil Rights, attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590